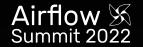
May 23-27, 2022

# AIRFLOW SUMMIT





**Exercise your empathy** 



# Airflow Survey!

https://bit.ly/AirflowSurvey22

# About me



Jarek Potiuk

Independent Open-Source Contributor and Advisor Airflow Committer & PMC member Twitter: @jarekpotiuk

# What's empathy?

the action of understanding, being aware of, being sensitive to, and vicariously experiencing the feelings, thoughts, and experience of another of either the past or present without having the feelings, thoughts, and experience fully communicated in an objectively explicit manner

also: the capacity for this

#### Why we have to talk about it?

- Some people are more naturally empathetic than others
- Empathy can be taught
- You studied a lot about programming, right?
- When is the last time you took empathy course?

# **Apache Airflow community**

## Who "we" are?



Committer (Maintainer)



Contributor



User



## What's the journey?





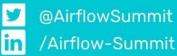
## This talk is not about



Contributor



Airflow S Summit 2020



Join from anywhere. https://airflowsummit.org

https://youtu.be/RKEmAshcreE

#### Adding An Executor to Airflow: A Contributor Overflow Exception









#### Adding An Executor to Airflow: A Contributor Overflow Exception



Be like Elmo!





### **User and Maintainer**



Committer (Maintainer)



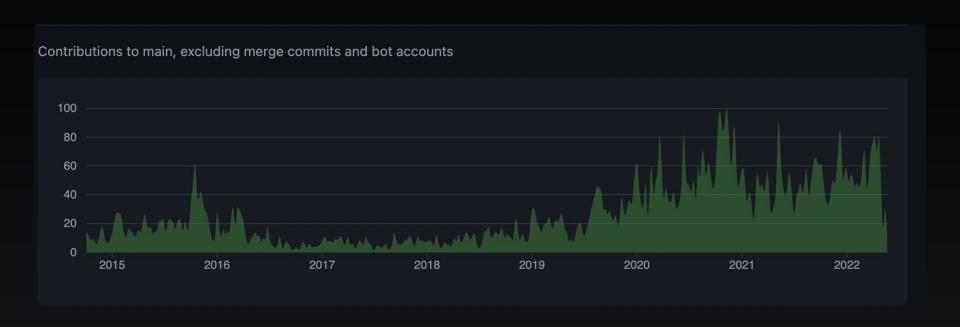


User

#### Hey maintainer

- Do you remember time when you were user?
- Did you know where to look in sources?
- Did you know by heart all the configuration values?
- Did you know that someone already discussed it in Issue/devlist/discussion?
- Is it REALLY described in the documentation?
- Is this OK that the user might not know how airflow components are run?
- Is this OK that the user does not know Python?

#### **Apache Airflow Pulse**



#### Hey user - do you know that:

- our maintainer to user ratio is less than 2 : 1000 ?
- we have more than 10 merged PRs a day?
- there are PR with more than 100 comments?
- there are about 80 100 messages generated a day from airflow repo activity?
- maintainers are not paid to help with troubleshooting?
- there are SEARCHABLE(!) docs/issues/discussions/stack overflow?

What does it mean to be an empathetic maintainer?

#### You know nothing - John Snow

And now you can remove all the specific copy operators like S3ToSFTP, AzureBlobbToGCS ... Or, if they don't exist you don't need to implement them anymore!

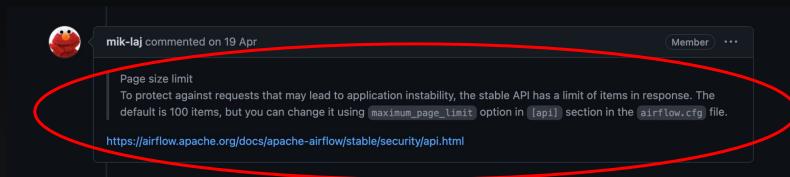
What do you think @turbaszek? I don't know how the Core development is organized (I know there's a Jira and a mailing list but know nothing of the organization processes) This will be a core change. But if Airflow aims to thrive, it's necessary (IMHO)



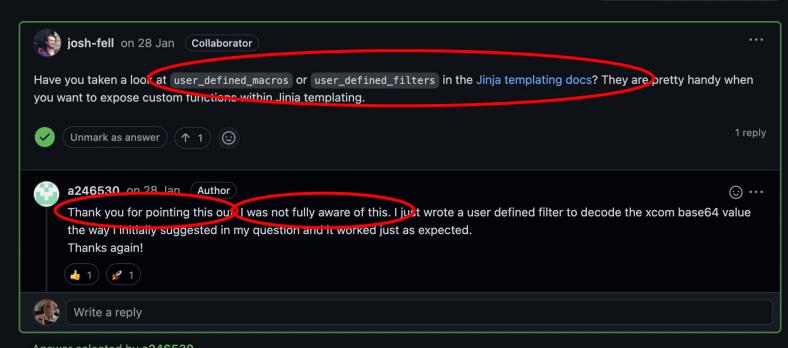


#### Direct the users

# Apache Airflow version 2.1.1 What happened When I am API calling for users with limit 1000, it returns only 500 requests. How or where can I increase limit more then 500 requests? Looks like by default airflow API returns max 500 requests. I am running following command but always return 500 requests: https://airflow\_url/api/v1/users?limit=1000

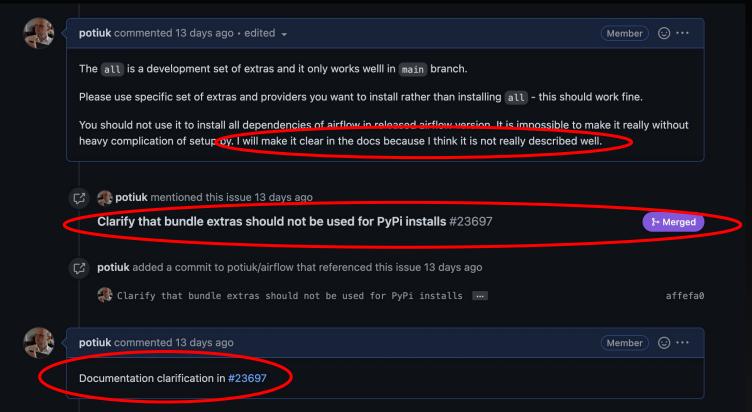


#### Direct the users



Answer selected by a246530

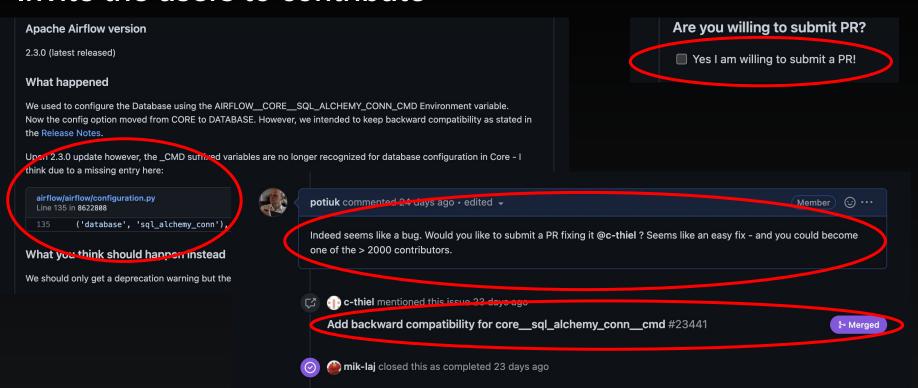
#### Check your assumptions



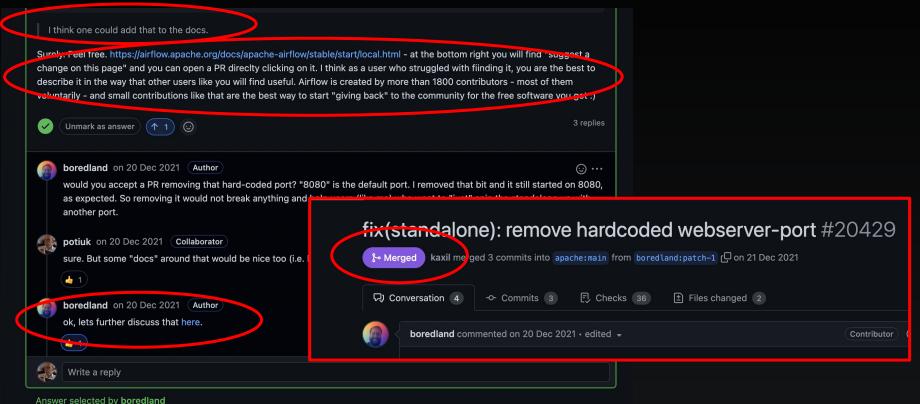
#### Communicate via code

```
252
               >&2 echo "WARNING! You should run the image with GID (Group ID) set to 0"
253
               >&2 echo "
                                  even if you use 'airflow' user (UID=50000)"
254
               >&2 echo
255
               >&2 echs " You started the image with UID=$(id -u) and GID=$(id -q)"
256
               >&2 echo
257
               > \&2 echo " This is to make sure you can run the image with an arbitrary UID in the future. ``
258
               >&2 echo
259
               Secono " See more about it in the Airflow's docker image documentation"
260
               >&2 echo "
                              http://airflow.apache.org/docs/docker-stack/entrypoint"
261
               >02 acho
262
               # We still allow the image to run with `airflow` user.
263
               return
```

#### Invite the users to contribute



#### Invite the users to contribute

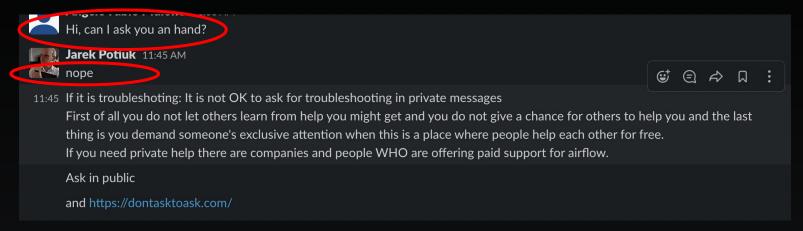


## **Empathy and assertiveness**



In order to be able to help others, you must help yourself first.

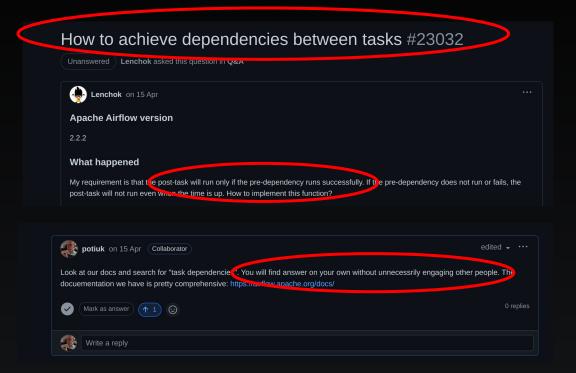
#### Set the boundaries



- You cut yourself from help of others
- You demand exclusive attention for free
- You don't let others learn from help you might get

What does it mean to be an empathetic user?

#### Read The Friendly Manual



#### Don't ask to ask

https://dontasktoask.com/

#### Don't ask to ask, just ask

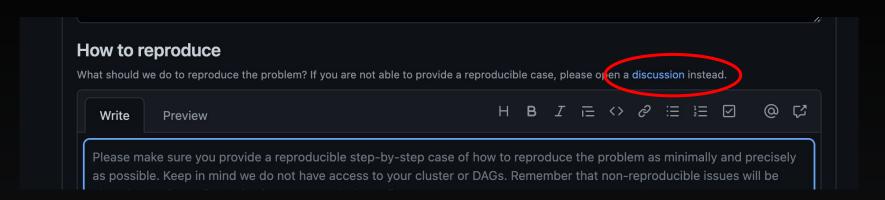
Every now and then, in online chat rooms I hang around in, someone pops in and says something in the lines of,

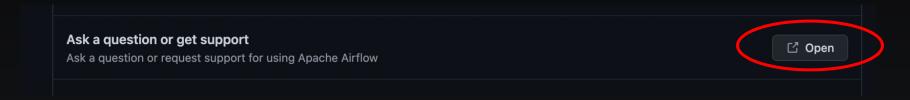
Foobar123: Any Java experts around?

This is bad form, for several reasons. What the person is actually asking here is,

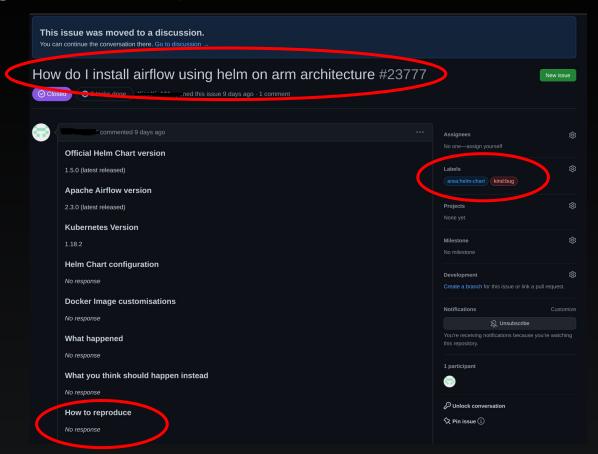
- You ask for too much responsibility
- Laziness
- So, to summarize, don't ask "Any Java experts around?", but rather ask "How do I do [problem] with Java and [other relevant info]?"

#### **Use Github Discussions more**





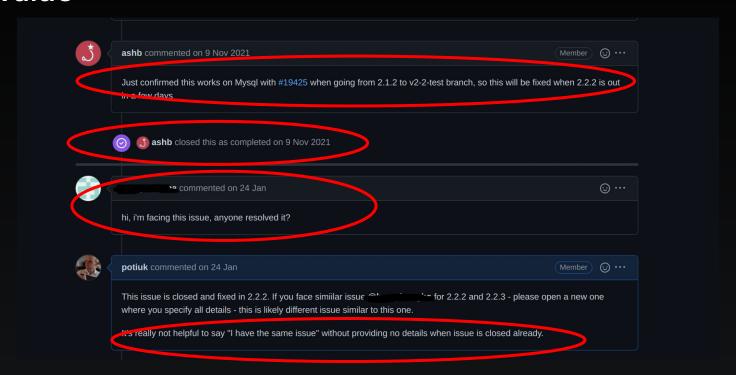
#### Using issues for questions



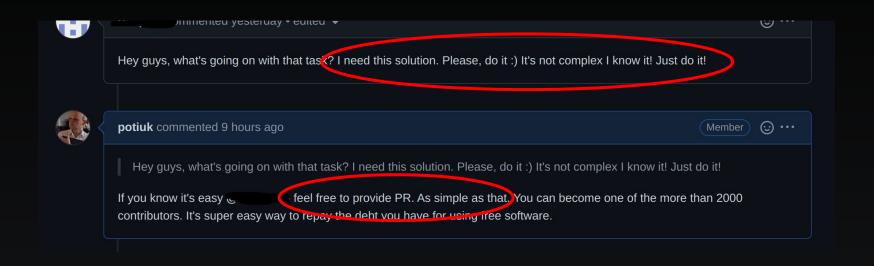
#### Help to help yourself

I am deploying airflow in Kubernetes with this chart: https://github.com/apache/airflow/tree/master/chart and I am using: AKS Kubernetes version: 1.16.13 • PostgreSQL hosted in Azure Database for PostgreSQL version: 10 If I use the PostgreSQL uarabase sub chart it works perfectly. I modify the values.yml to connect to the external PostgreSQL database: # Airflow database config # If secret names are provided, use those secrets metadataSecretName: ~ resultBackendSecretName: ~ # Otherwise pass connection values in metadataConnection: user: <Mvuser> pass: <Mypass> host: <server> port: 5432 db: airflow sslmode: disable resultBackendConnection: user: <Myuser> pass: <Mypass> port: 5432 db: airflow sslmode: disable When I deploy it the scheduler and webserver pods fail. Dave checked the connection string and using it manually works fine

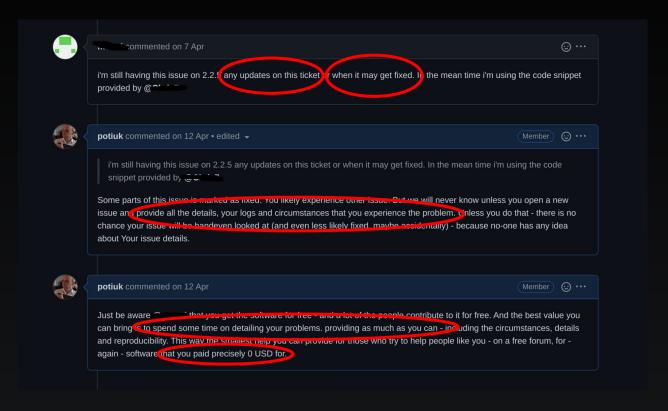
#### Add value



#### **Knowing better**



#### Community is not a helpdesk





# Thank you!

Q&A

Survey! <a href="https://bit.ly/AirflowSurvey22">https://bit.ly/AirflowSurvey22</a>

