





# Unlocking FMOps/LLMOps using Apache Airflow: A guide to operationalizing and managing Large Language Models

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**Amazon Web Services** 







Agenda

for the next 20 mins









- Machine Learning (ML) Ops overview
- Machine Learning Ops foundation
- Intro to Foundation Model (FM)/Large Language Model (LLM) Ops
- Airflow for FM Ops/LLM Ops
- ML Ops vs FM/LLM Ops Differentiators
- QnA

# Machine Learning (ML) Ops

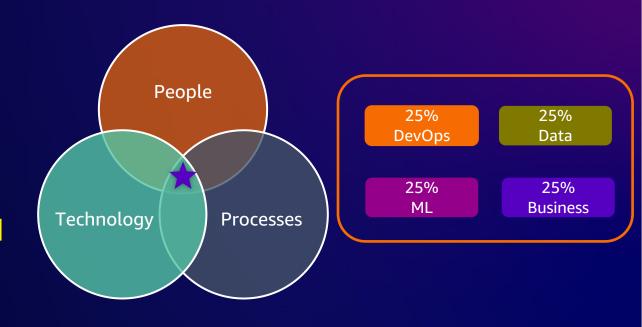


# What is MLOps?

### **MLOps**

Machine Learning & Operations

The combination of people, processes, and technology to productionize ML solutions efficiently.









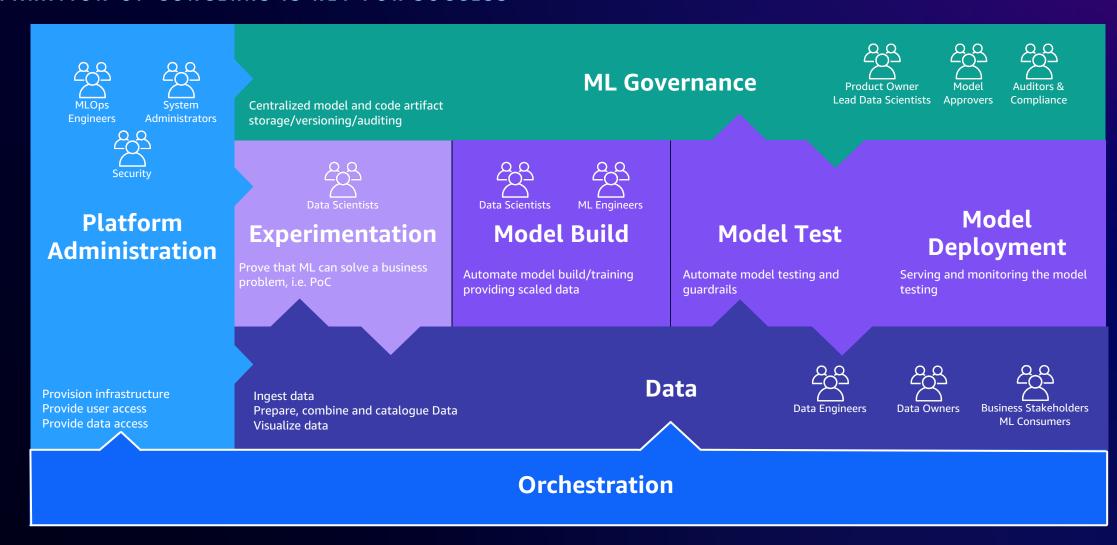




# ML Production Environment

# **MLOps Foundation People & Processes**

SEPARATION OF CONCERNS IS KEY FOR SUCCESS



### Airflow as the Orchestrator

OUT OF THE BOX FEATURES TO AID MLOPS



Macros & Jinja Templates



Advanced Dataset Scheduling



Dynamic Task Mapping



TaskFlow API



Lineage



Provider Packages



Backfills



Automatic Retries



Task Group



**Airflow Plugins** 



Setup and Teardown



Reruns



Dynamic Compute



DS Toolkit & IDE Integration



Monitoring & Alerting

# Generative AI & Foundation Model Ops/Large Language Model Ops



# What is Generative AI?

Al ML Deep Learning



### **Foundation Models**

Pre-trained Generative AI Models based on trillions of data for broad spectrum of tasks

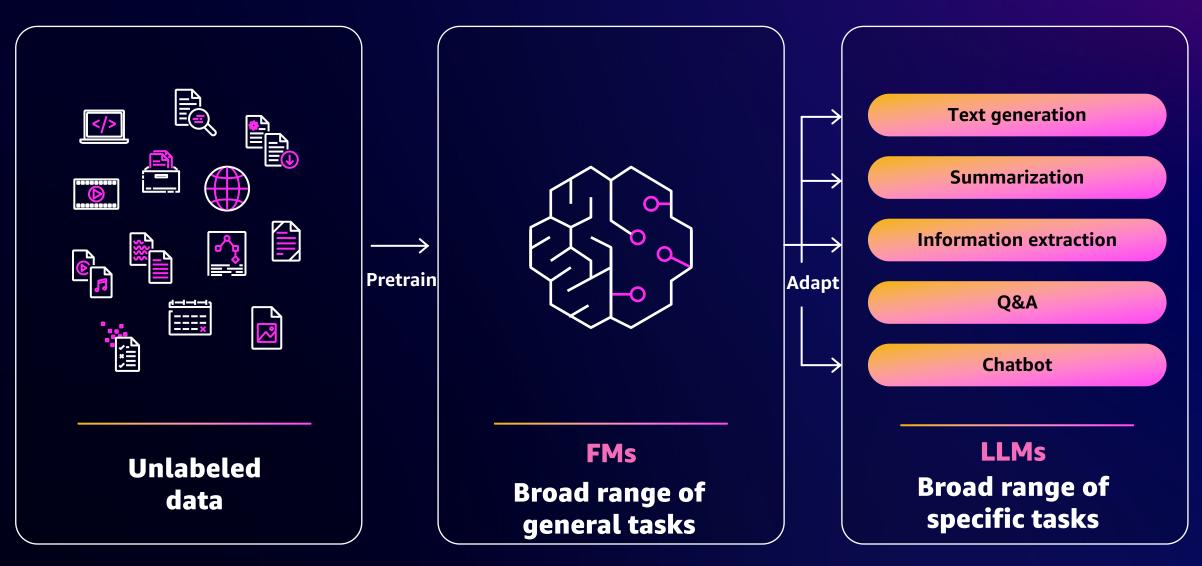


**Generative AI** >

**Large Language Models** 

Pre-trained Generative AI Models to understand and generate/predict human-like text

# **Generative AI overview**



# **Generative AI User Types & Skills**



can be also



can become





Generative Al User Types

### **Providers**

Entities who pre-train FMs from scratch themselves and provide them as a product to **fine-tuner** and **consumer**.

**Fine-Tuners** 

Customize (e.g. fine-tune)
providers' pre-trained FMs
with their own data and run
inference, while provide access
to consumers.

**Consumers** 

Interact with Generative Al services from **provider** or **fine-tuner** by text prompting or visual interface to complete desired actions.

Skills

Deep end-to-end ML, NLP expertise and data science, labeler "squad".

Strong end-to-end ML expertise and domain knowledge for tuning including prompt engineering.

No ML expertise required. Focus on prompt engineering and retrieval augmented generation.

Productionize large models leveraging ML & Operations (FMOps)

Productionize applications leveraging Generative AI & Operations



## **Generative AI Processes – Consumers**



# Select, evaluate, & use FM as a black-box & adapt context

Using multiple chained models and prompt engineering techniques to achieve context adaptation (if necessary). Expose the solution to the end users

### **Inputs/Outputs & Rating**

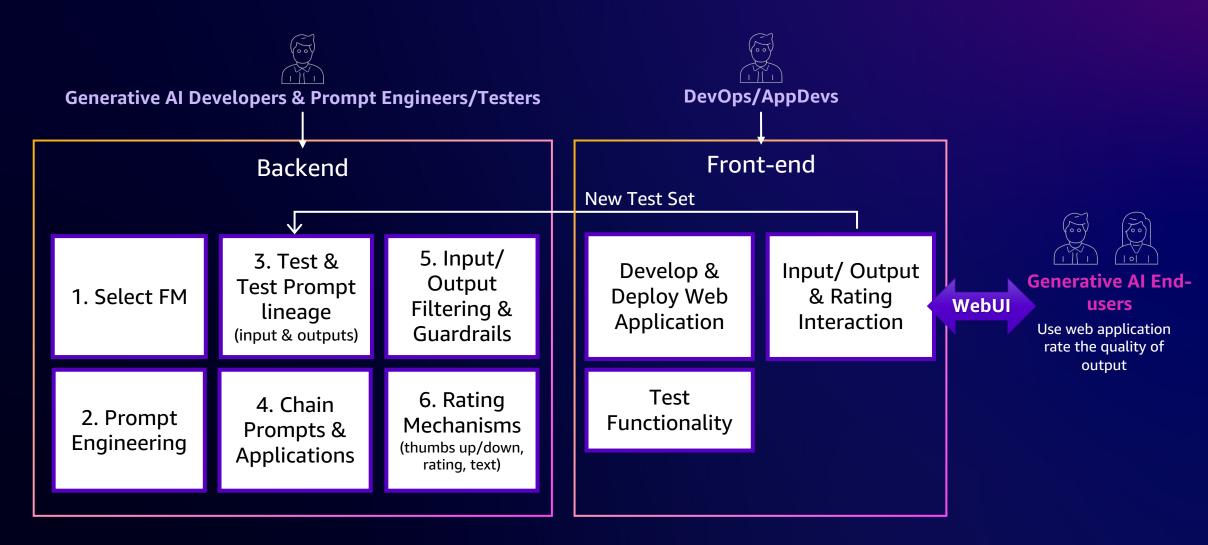
Interaction with the Generative Al Solutions. Aim to improve outcomes by penalizing or rewarding Generative Al solution outputs providing insights for prompt engineering





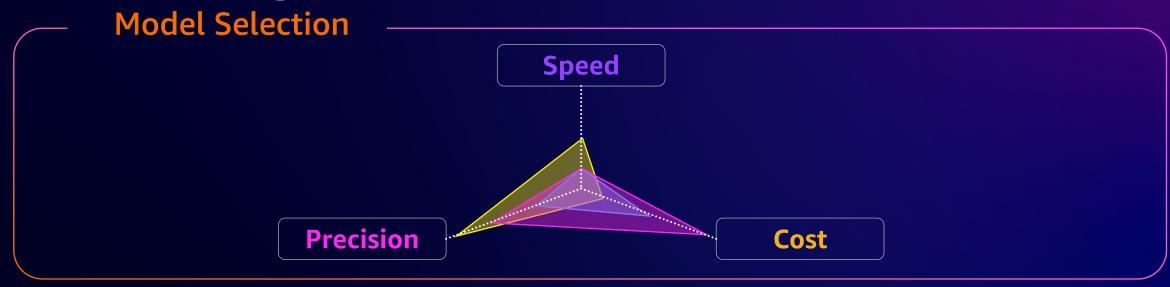
# LLM-based Generative Al Solution

# **Generative AI Processes for LLM – Consumers**





# **Model/Prompt Selection**



Automatic evaluation







Accuracy Robustness Toxicity

### Human evaluation







Creativity



Style







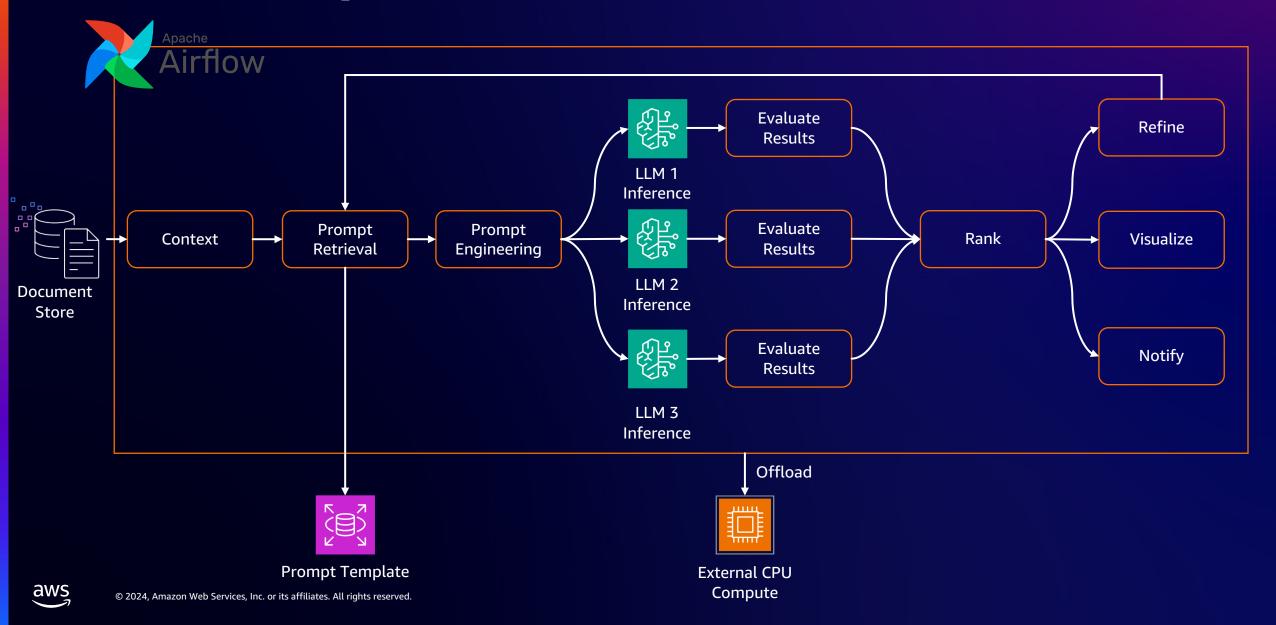
Relevance

Coherence

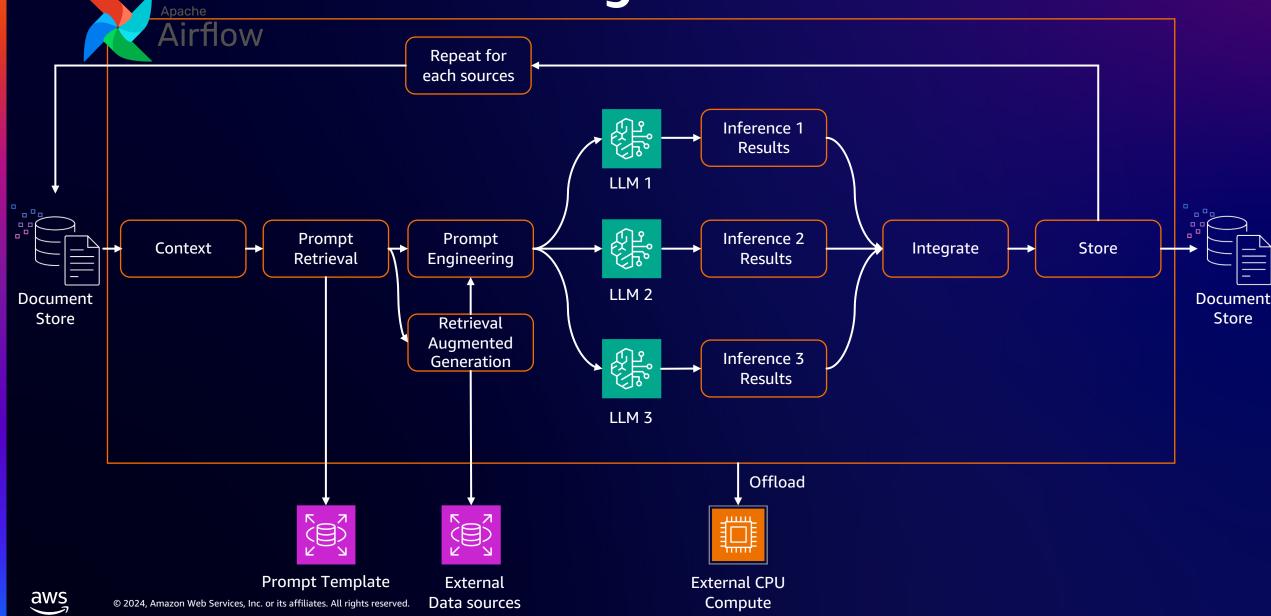
Brand voice



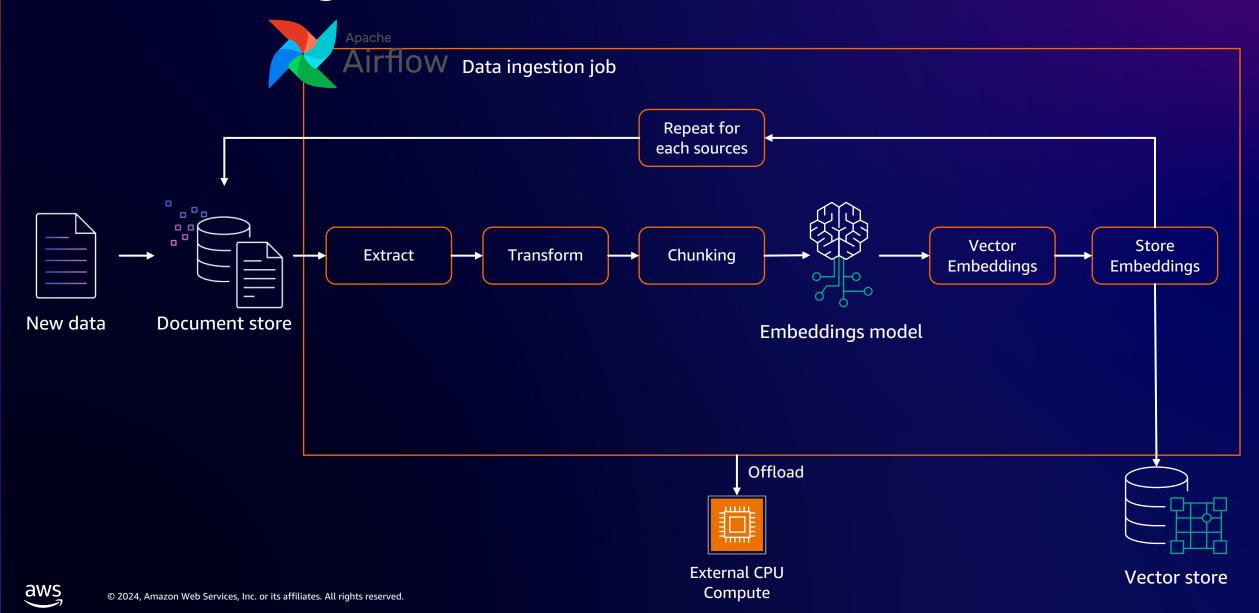
# Model/Prompt Evaluation with Airflow



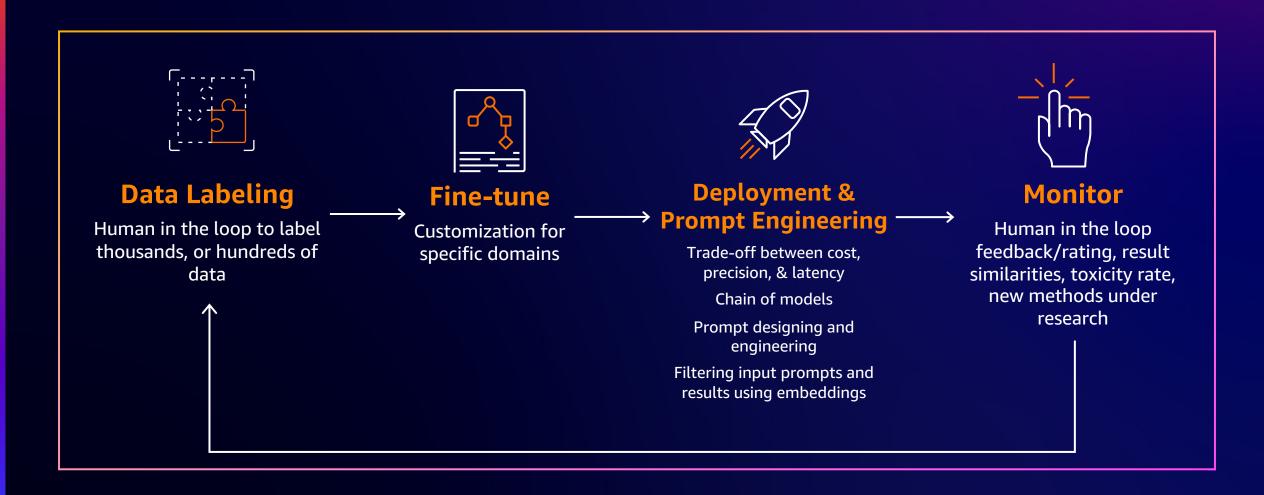
# Offline Batch Inferencing with Airflow



# RAG Data Ingestion with Airflow



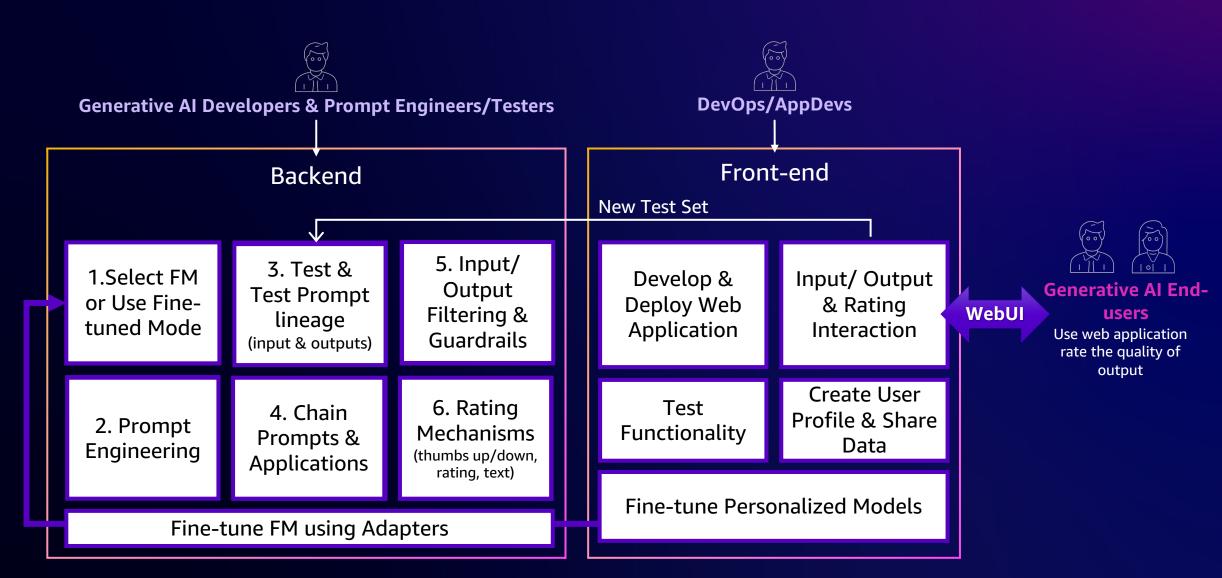
## **Generative AI Processes - Fine-Tuners**



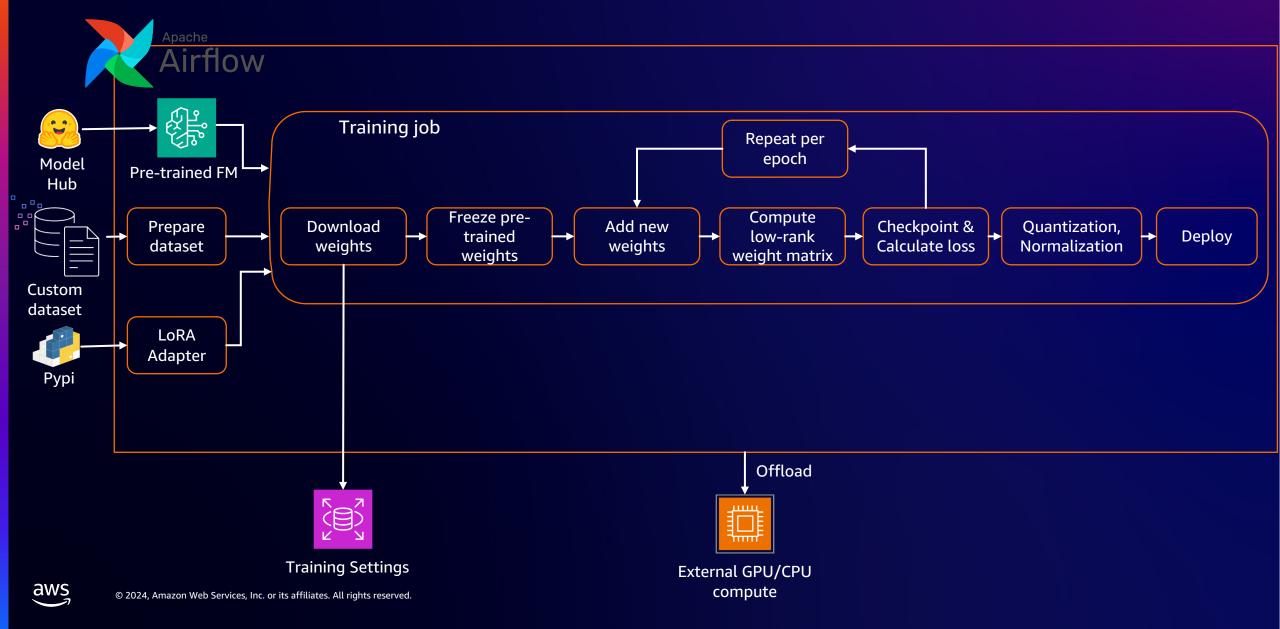


# LLM-based Generative Al Solution

# **Generative AI Processes for LLM – Fine-Tuners**



# Fine-tuning PEFT (LoRA or QLoRA) with Airflow



# **Generative Al Processes - Providers**

PRE-TRAINING AN FM IS NOT A TRIVIAL TASK



# Massive Data — Labeling

Human in the loop to label trillions of data



### → Weeks to Months of Training

Distribute the train of the Foundation Models



### Deployment

Deploy proprietary FMs or Open Source the model artifact and code



### Leaderboards

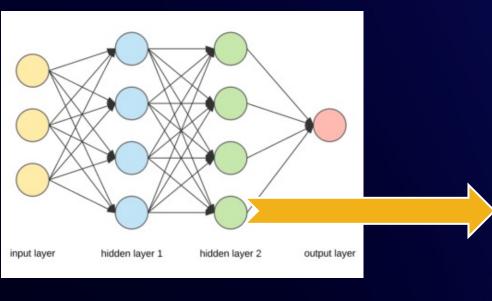
FM are being evaluated by third party organizations (optional)

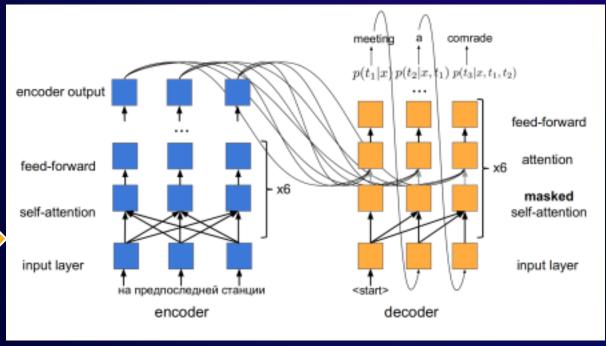


# **Encoder/Decoder Transformation Model**

HIGH LEVEL IMPLEMENTATION







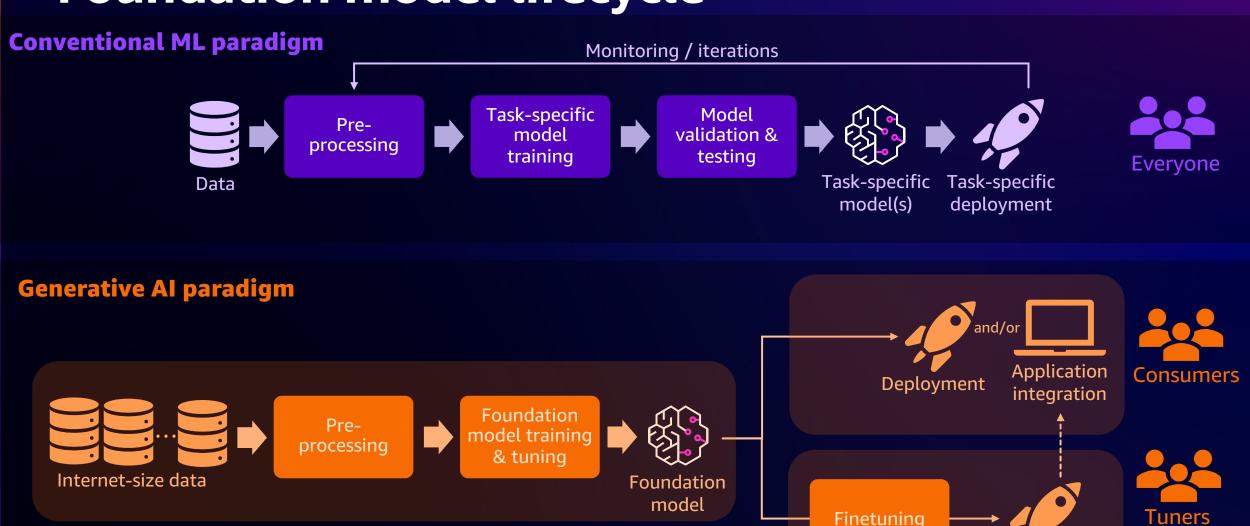


Source: <a href="https://arxiv.org/abs/1706.03762">https://arxiv.org/abs/1706.03762</a>

# Generative AI & MLOps MLOps & FMOps/LLMOps Differentiators



# Foundation model lifecycle



Task-specific deployment



Model providers

# **FMOps Foundation People & Processes**

SEPARATION OF CONCERNS IS KEY FOR SUCCESS



Environment

Production





### **Platform Administration**



Centralized model and code artifact storage/versioning/auditing







Prove that ML can solve a business problem, i.e. PoC

### **ML** Governance



Lead Data Scientists



Compliance





### **Model Build**

Automate model build/training providing scaled data

### **Model Test**

Automate model testing and quardrails

### Model **Deployment**

Serving and monitoring the model testing

**Provision infrastructure** Provide user access Provide data access

Ingest data Prepare, combine and catalogue Data Visualize data

### **Data**







Business Stakeholders **ML Consumers** 

Labelers / Editors

### **Application**





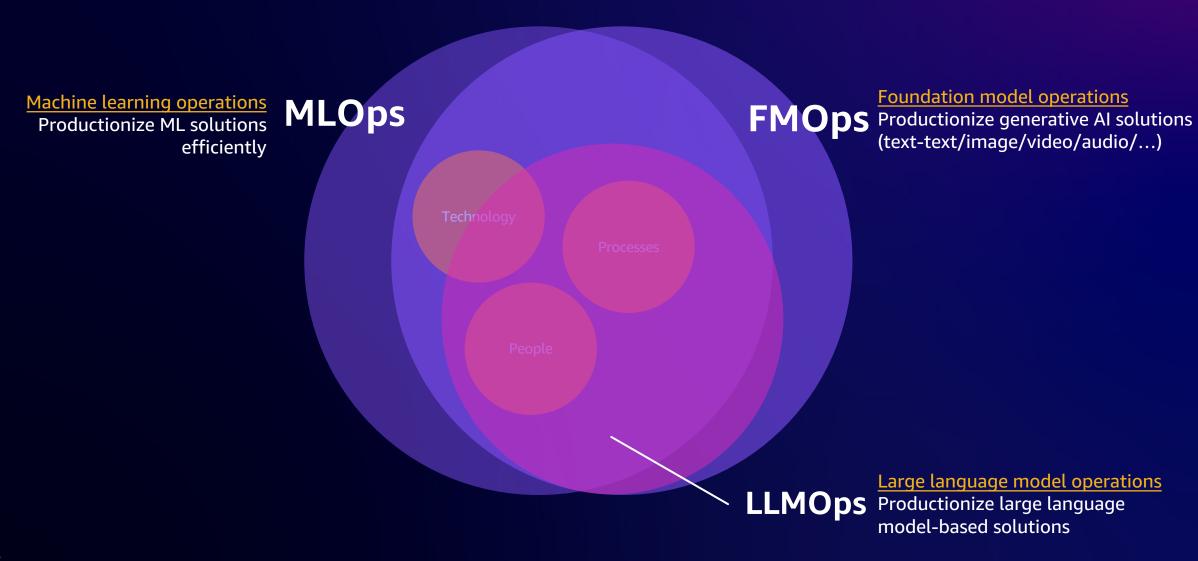




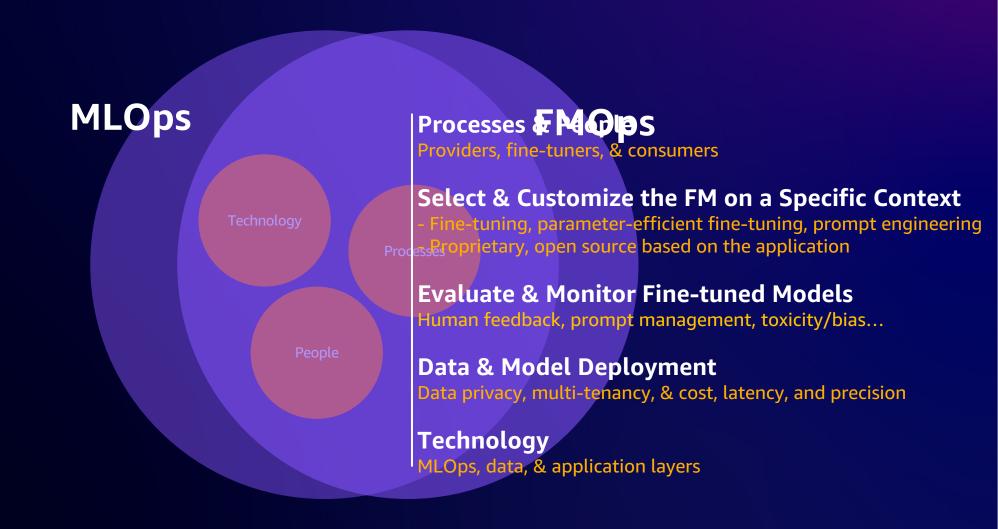
Generative Al **End-users** 

Orchestration

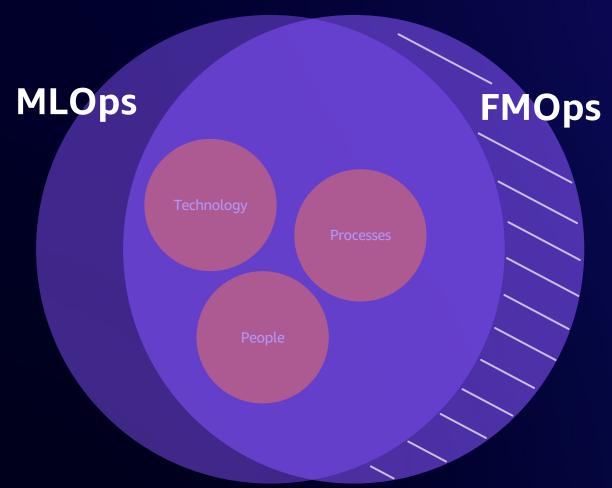
# MLOps/FMOps/LLMOps



# Differences between MLOps and FMOps



# **MLOps & FMOps Differentiators**



### **Processes & People**

Providers, fine-tuners, & consumers

### Select & Customize the FM on a Specific Context

- Fine-tuning, parameter-efficient fine-tuning, prompt engineering
- Proprietary, open source based on the application

### **Evaluate & Monitor Fine-tuned Models**

Human feedback, prompt management, toxicity/bias...

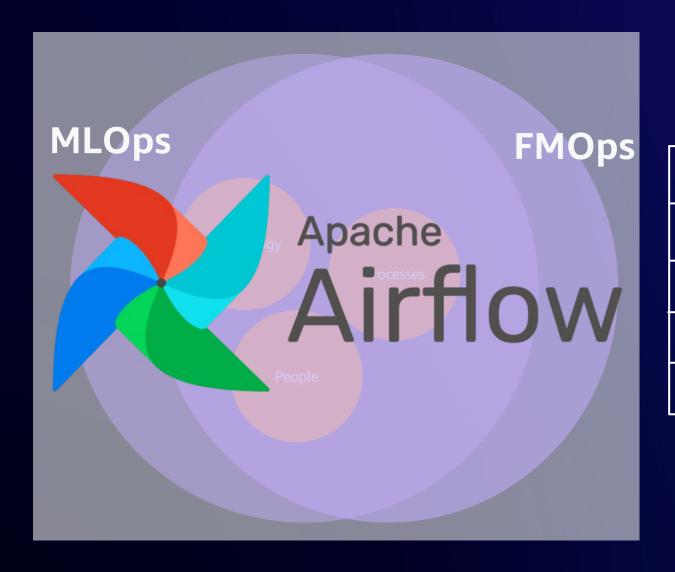
### Data & Model Deployment

Data privacy, multi-tenancy, & cost, latency, and precision

### **Technology**

MLOps, data, & application layers

# Orchestration with Apache Airflow



### **Workflows as Code**

- Dynamic, Extensible & Flexible
- Data and Compute Agnostic
- Scalability & Reliability
- Rich Ecosystem
- Community Driven
- Continuous Innovation

# **Generative AI & Operations Resources**



Scaling AI Workloads with Apache Airflow Today 4:35 PM @Elizabethan A+B



FMOps/LLMOps: Operationalize generative AI and differences with MLOps https://aws.amazon.com/blogs/machine-learning/fmops-llmops-operationalize-generative-ai-and-differences-with-mlops



Operationalize LLM Evaluation at Scale using Amazon SageMaker Clarify and MLOps services https://aws.amazon.com/blogs/machine-learning/operationalize-llm-evaluation-at-scale-using-amazon-sagemaker-clarify-and-mlops-services



Build an internal SaaS service with cost and usage tracking for foundation models on Amazon Bedrock <a href="https://aws.amazon.com/blogs/machine-learning/build-an-internal-saas-service-with-cost-and-usage-tracking-for-foundation-models-on-amazon-bedrock/">https://aws.amazon.com/blogs/machine-learning/build-an-internal-saas-service-with-cost-and-usage-tracking-for-foundation-models-on-amazon-bedrock/</a>

# **Session Survey**



https://pulse.aws/survey/UUNNEDF8

Questions?



# Thank you!



Please complete the session survey in the mobile app

