







From Oops To Ops:

Smart Task Failure Diagnosis with OpenAl

Nathan Hadfield - King









King – cross platform casual games



Candy Crush Saga



Candy Crush Soda Saga



Farm Heroes Saga





200M

monthly players

Growing content

levels in Candy Crush Saga alone





A brief history of King...



Founded in 2003



Candy Crush Saga released 2012



Part of Activision Blizzard 2016



Acquired by Microsoft 2023



~2000 employees currently

Stockholm, London, Barcelona, Malmo, Berlin, San Francisco, Chicago, New York, Los Angeles, Dublin and Malta.



Airflow & Gen Al

- Everyone at King is being encouraged to use AI tools
 - ChatGPT Enterprise day-to-day help and assistance
 - GitHub CoPilot coding assistance
 - OpenAl Platform application integration
- No native Airflow features for Gen AI (yet)
 - Airflow v3?
- Several LLM Airflow providers already exist:
 - OpenAl
 - Cohere
 - Google Gemini (Vertex)
- How can we run our pipelines more efficiently?
 - Improve Data Ops through better failure analysis



Image source: https://markmcneilly.substack.com/p/the-best-memes-about-ai



File "/usr/local/lib/python3.11/site-packages/airflow/models/taskinstance.py", line 465, in _execute_task result = _execute_callable(context=context, **execute_callable_kwargs) File "/usr/local/lib/python3.11/site-packages/airflow/models/taskinstance.py", line 432, in _execute_callable return execute_callable(context=context, **execute_callable_kwargs) File "/usr/local/lib/python3.11/site-packages/airflow/models/baseoperator.py", line 401, in wrapper return func(self, *args, **kwargs) File "/usr/local/airflow/include/operators/data_ai.py", line 531, in execute data, stats = data_ai_hook.download_channel(File "/usr/local/lib/python3.11/site-packages/backoff/_sync.py", line 105, in retry ret = target(*args, **kwargs) File "/usr/local/airflow/include/hooks/data_ai.py", line 423, in download_channel data = self._get_data(endpoint=endpoint) File "/usr/local/lib/python3.11/site-packages/backoff/_sync.py", line 105, in retry ret = target(*args, **kwargs) File "/usr/local/lib/python3.11/site-packages/backoff/_sync.py", line 105, in retry ret = target(*args, **kwargs) File "/usr/local/airflow/include/hooks/data_ai.py", line 77, in _get_data File "/usr/local/airflow/include/hooks/data_ai.py", line 65, in _get_data response.raise_for_status() File "/usr/local/lib/python3.11/site-packages/requests/models.py", line 1021, in raise_for_status raise HTTPError(http_error_msg, response=self) equests.exceptions.HTTPError: 400 Client Error: Bad Request for url: https://api.data.ai/v2.0/portfolio/download-channel?company_id=None&start_date=2024-07-22&end_date=2 024-07-226 granularity = daily & countries = AU & 2CBR & 2CCA & 2CDE & 2CDK & 2CES & 2CFI & 2CFR & 2CFR & 2CFR & 2CIN &[2024-07-30, 10:35:18 BST] {taskinstance.py:1206} INFO - Marking task as FAILED. dag_id=dataai-download-channel, task_id=get-download-channel, run_id=scheduled__2024-07-2 5T09:00:00+00:00, map index=221, execution date=20240725T090000, start date=20240730T093123, end date=20240730T093518

[2024-07-30, 10:35:18 BST] {taskinstance.py:2905} ERROR - Task failed with exception

Traceback (most recent call last):





Assess and describe issues

Identify and explain the root cause





Suggest possible solutions

Provide rewritten SQL



Methodology

OpenAl Platform

Invoked via failure callbacks

Provide exception message, DAG code and SQL for context

Output results to tasks logs and alerting channels





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OpenAl Platform

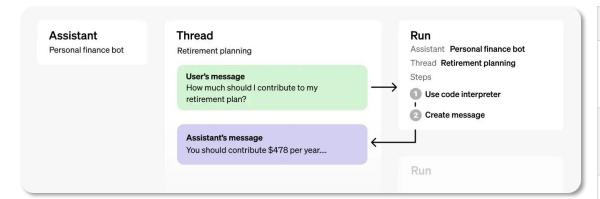
	Chat Completion API	Assistants API
Functionality	Generates responses based on input, designed for conversational agents.	Advanced features for creating and managing custom AI assistants.
Use Cases	Chatbots, customer service, interactive fiction, natural language understanding.	Advanced customer support, personal assistants, workflow automation.
Customization	System messages, prompt engineering to control tone and style.	Sophisticated behaviour and memory customization, workflow definition.
Complexity and Customization	Simpler and more focused on immediate context responses.	Offers advanced capabilities, including state management and external system integration.
Integration	Mainly focuses on generating text responses.	Interacts with other APIs and data sources.
Memory	Does not natively support memory between interactions.	Can maintain state and remember previous interactions.



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Assistants API

- Enables the building of AI assistants within applications
- An assistant has instructions and can leverage models, tools and files to respond to user queries
- Three types of tools:
 - Code Interpreter Write and run Python code
 - File Search Augment with knowledge outside the model
 - Function Calling Describe custom functions for the assistant to use



Assistant	Purpose built AI that uses OpenAI models and can call tools	
Thread	 Conversation session between an Assistant and a user Threads store messages Threads persist over time and can be appended to 	
Message	 A message created by an assistant or a user Can include text, images and other files Stored as a list on the thread 	
Run	 Invocation of an Assistant on a Thread Uses its configuration and Messages to perform tasks by calling models and tools Appends Messages to the Thread 	
Run Step	Detailed list of steps the Assistant took as part of a Run	



Build Context

Use DAG context on failure to collate:

- DAG ID
- Task ID
- Exception
- Location of the DAG code
- SQL query

```
from airflow.models.serialized_dag import SerializedDagModel

dag_id, task_id = context['task'].dag_id, context['task'].task_id

serialised_dag = SerializedDagModel.get(context['task_instance'].dag_id)

file_loc = serialised_dag.dag.fileloc

content_dict = {'dag_id': dag_id, 'task_id': task_id, 'exception_msg': context.get('exception')}

if task_operator == 'BigQueryInsertJobOperator':
    content_dict['sql'] = context['task'].configuration.get('query').get('query')

diagnosis = openai_assistant_diagnose(content_dict=content_dict, file_loc=file_loc)
```



Create Assistant

instructions

- Prompt the assistant on how to behave
- gpt-4o-mini
 - Cheaper and faster than gpt-4o
 - Smarter and cheaper than gpt-3.5-turbo
- temperature
 - Controls determinism
 - Values between 0 and 2
- file_search
 - Gives the assistant the ability to use files we have uploaded

```
def openai_assistant_diagnose(
   content_dict: dict,
   file_loc: str,
 -> dict:
   model = 'gpt-40-mini'
   temperature = 0.0
   tools = [{'type': 'file_search'}]
   openai_hook = OpenAIHook()
   assistant_name = 'Airflow Task Failure Diagnoser'
   assistant = get_assistant_by_name(openai_hook=openai_hook, assistant_name=assistant_name)
   if assistant:
       logging.info(f"An assistant {assistant.id} with the name '{assistant_name}' already exists.")
       assistant = openai_hook.modify_assistant(
           assistant_id=assistant.id,
           model=model,
           instructions=PROMPT,
           name=assistant_name,
           tools=tools,
           temperature=temperature,
   else:
       assistant = openai_hook.create_assistant(
           name=assistant_name,
           model=model,
           instructions=PROMPT,
           tools=tools,
            temperature=temperature,
```



Crafting a Prompt

Clarity & Precision

Avoid ambiguity

Specificity

Clearly state the question or topic

Context

Provide background information

Examples

Give example of the type of response

Instructions

Outline specific instructions or constraints

Poor Prompt: "Tell me about dogs."

Good Prompt: "Can you provide detailed information on the different breeds of dogs, focusing on their temperament, size, and common health issues?"

```
Role: Airflow Task Failure Diagnoser
Objective:
Diagnose Airflow task failures based on provided details and suggest solutions.
Instructions:
You will receive a JSON object containing the following:
  dag_id: The ID of the Directed Acyclic Graph (DAG).
  task_id: The ID of the specific task that failed.
  failure_exception: The exception message or error log describing the failure.
  query (if applicable): The SQL query involved in the task.
Your tasks are:
   Assess and describe the issue causing the failure.
   Identify and explain the root cause of the failure.
   Provide three potential solutions to resolve the issue.
  If the task involves SQL, suggest a rewritten version of the query to address the problem.
Additionally, refer to the DAG code to help pinpoint and understand the problem more accurately.
Output Format:
Your response should only consist of a JSON object structured as follows:
  "issue": "ISSUE_DESCRIPTION",
  "root_cause": "ROOT_CAUSE_DESCRIPTION",
  "suggested_solutions": ["SOLUTION_1", "SOLUTION_2", "SOLUTION_3"],
  "query": "REWRITTEN_SQL_QUERY"
```

Create Thread, Add Messages, Run Assistant

- Upload the DAG code
 - File is automatically parsed and chunked
 - Creates and stores the embeddings
- Create Thread with Message
 - Provide context
 - Attach file
- Create a Run
 - Uses the model and tools to generate a response
 - Added to the thread as `assistant` messages



Output Diagnosis

- Get messages from the Thread
- Cleanup response & return diagnosis

Write diagnosis to Task Log

```
messages = openai_hook.get_messages(thread_id=thread.id, run_id=run.id)
openai_hook.delete_thread(thread_id=thread.id)

message_content = messages[0].content[0].text

diagnosis = json.loads(message_content.value.strip('```json\n').strip('\n```'))
openai_hook.delete_file(file_id=message_file.id)
return diagnosis
```

```
diagnosis = openai_assistant_diagnose(content_dict=content_dict, file_loc=file_loc)

logging.info(f'OpenAI - Diagnosis: {diagnosis.get("issue")}')

logging.info(f'OpenAI - Root Cause: {diagnosis.get("root_cause")}')

for fix in diagnosis.get('suggested_solutions'):
    logging.info(f'OpenAI - Suggested Fixes: {fix}')

if diagnosis.get('query'):
    logging.info(f'OpenAI - Updated SQL:\n{diagnosis.get("query")}')
```



In Action

```
[2024-08-01, 12:05:32 BST] {bigquery.py:1635} INFO - Creating table [2024-08-01, 12:05:32 BST] {taskinstance.py:2905} ERROR - Task failed with exception File "/usr/local/lib/python3.11/site-packages/google/cloud/_http/__init__.py", line 494, in api_request raise exceptions.from_http_response(response)
```

google.api_core.exceptions.NotFound: 404 POST https://bigquery.googleapis.com/bigquery/v2/projects/my-project/datasets/external_data_kitche/tables?prettyPrint=false: Not found: Dataset 'king-coredatasets-sandbox:external_data_kitche

[2024-08-01, 12:05:32 BST] {taskinstance.py:1206} INFO - Marking task as FAILED.

[2024-08-01, 12:05:45 BST] {alerting.py:216} INFO - OpenAl - Diagnosis: The task 'create-staging-raw_fx_rate' failed due to a 'NotFound' error when attempting to create a table in a non-existent BigQuery dataset.

[2024-08-01, 12:05:45 BST] {alerting.py:217} INFO - OpenAl - Root Cause: The dataset 'external_data_kitche' does not exist in the 'king-coredatasets-sandbox' project.

[2024-08-01, 12:05:45 BST] {alerting.py:222} INFO - OpenAI - Suggested Fixes: Verify the dataset name 'external_data_kitche' and ensure it is correctly spelled.

[2024-08-01, 12:05:45 BST] {alerting.py:222} INFO - OpenAI - Suggested Fixes: Create the dataset 'external_data_kitche' in the 'king-coredatasets-sandbox' project before running the DAG.

[2024-08-01, 12:05:45 BST] {alerting.py:222} INFO - OpenAI - Suggested Fixes: Update the DAG to use an existing dataset or create a new dataset with the correct name.





Example 1

Error:

google.api_core.exceptions.BadRequest: The field specified for partitioning cannot be found in the schema.

Diagnosis:

OpenAI - Diagnosis: The task 'create-staging-raw_fx_rate' failed due to a missing field in the schema for partitioning. OpenAI - Root Cause: The field specified for time partitioning ('date') does not exist in the schema. The schema defines a field 'dt' of type 'DATE', but the partitioning field is incorrectly specified as 'date'.

OpenAI - Suggested Fixes: Update the time partitioning field to 'dt' in the 'create-staging-raw_fx_rate' task.

OpenAI - Suggested Fixes: Ensure that the schema and partitioning field names match exactly.

OpenAI - Suggested Fixes: Review the schema definition and the partitioning field to ensure consistency.



Example 2

Error:

airflow.exceptions.AirflowException: {'reason': 'invalidQuery', 'location': 'query', 'message': 'No matching signature for operator = for argument types: STRING, INT64. Supported signature: ANY = ANY at [13:5]'}

Diagnosis:

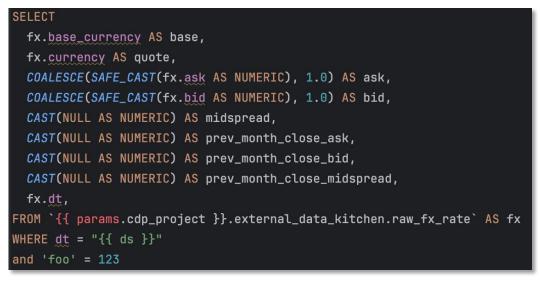
OpenAI - Diagnosis: SQL query contains a type mismatch in the WHERE clause.

OpenAI - Root Cause: The SQL query is attempting to compare a string ('foo') with an integer (123), which is not allowed in BigQuery.

OpenAI - Suggested Fixes: Ensure that both sides of the comparison in the WHERE clause are of the same type. For example, change 'foo' to an integer or 123 to a string.

OpenAI - Suggested Fixes: Use CAST or SAFE_CAST to explicitly convert one of the values to the type of the other.

OpenAI - Suggested Fixes: Remove or correct the erroneous condition in the WHERE clause if it is not needed.



Example 3

Error:

airflow.exceptions.AirflowException: 400:Bad Request

Diagnosis:

OpenAI - Diagnosis: The task 'upload_fb_file_to_gcs_day0' failed with a 400: Bad Request error.

OpenAI - Root Cause: The root cause of the failure is likely due to a typo in the endpoint URL. The endpoint is set to '{{
 var.json.facebook_paymentreports_http.client_id }}/report instead of '{{ var.json.facebook_paymentreports_http.client_id }}/report.

upload_fb_file_to_gcs = HttpToGoogleCloudStorageOperator(

'date': '{{ macros.ds_add(ds, -%s) }}' % day,

destination_object=f"{dag.params['gcs_staging_location_folder']}/{destination_gcs_file}",

'access_token': '{{ var.json.facebook_paymentreports_http.client_id }}|{{ var.json.fac

endpoint='{{ var.json.facebook_paymentreports_http.client_id }}/repor',

task_id=f'upload_fb_file_to_gcs_day{day}',
destination_bucket=dag.params['airflow_bucket'],

http_conn_id='facebook_paymentreports_http',

'type': dag.params['fb_report_type'],

headers={'user-agent': 'King'},

data={

compression='zip',

retries=0

OpenAI - Suggested Fixes: Correct the endpoint URL from '{{ var.json.facebook_paymentreports_http.client_id }}/repor' to '{{ var.json.facebook_paymentreports_http.client_id }}/report'.

OpenAI - Suggested Fixes: Verify that the access token and other request parameters are correct and valid.

OpenAI - Suggested Fixes: Check the Facebook API documentation to ensure that the request parameters and headers are correctly formatted and meet the API requirements.





Example 4

Error:

requests.exceptions.HTTPError: 400 Client Error: Bad Request for url: https://api.data.ai/v2.0/portfolio/download-channel?compamy__iith=Nhone&st atartdatete2-0202-40-702-222¢datete2-0202-40-702-

Diagnosis:

```
task_id='get-download-channel',
    dataai_conn_id='appannie_http',
    from_date='{{    prev_week(data_interval_end_date())[0] }}',
    to_date='{{       macros.ds_add(prev_week(data_interval_end_date())[1], 1) }}',
    countries=countries,
    devices=devices,
    granularity='daily',
    gcs_bucket=dag.params['airflow_bucket'],
    gcs_path='/'.join(('data_ai', 'download_channel', '{{       ds_nodash }}')),
).expand(company_id=XComArg(operator=get_companies))
```

download_channel = DataAIDownloadChannelOperator.partial(

OpenAI - Diagnosis: The task 'get-download-channel' failed due to an HTTP 400 Client Error: Bad Request.

OpenAI - Root Cause: The error is caused by an invalid or missing 'company_id' parameter in the API request URL.

OpenAI - Suggested Fixes: Ensure that the 'company_id' parameter is correctly set and not None before making the API request.

OpenAI - Suggested Fixes: Validate the 'company_id' values retrieved from the 'get-companies' task to ensure they are not empty or null.

OpenAI - Suggested Fixes: Add error handling to check for missing or invalid 'company_id' values and log appropriate error messages before making the API request.





Example 5

Error:

airflow.exceptions.AirflowException: Bad int64 value: 7.1.36

INNER JOIN 'my-project.data_ai.d_publisher' AS b

INNER JOIN 'my-project.data_ai.d_company' AS c

ON a.publisher_id = b.publisher_id

ON b.company_id = c.company_id

```
FROM `{{ params.cdp_project }}.data_ai.d_product` AS a
                                                                                       INNER JOIN `{{ params.cdp_project }}.data_ai.d_publisher` AS b
                                                                                        ON a.publisher_id = b.publisher_id
                                                                                       INNER JOIN `{{ params.cdp_project }}.data_ai.d_company` AS c
Diagnosis:
                                                                                         ON b.company_id = c.company_id
OpenAI - Diagnosis: The task 'create-products' failed due to a type casting error when attempting to cast a string value '7.1.36' to an INT64.
```

SELECT

a.product_id,

CAST(a.version AS INT64) AS version,

CASE WHEN a.market_code = "apple-store" THEN "ios" ELSE "google-play" END AS market_code,

OpenAI - Root Cause: The SQL guery attempts to cast a version string that contains non-integer characters (e.g., '7.1.36') to an INT64, which is not possible. OpenAI - Suggested Fixes: Modify the SQL query to handle non-integer version strings appropriately, such as by extracting the major version number. OpenAI - Suggested Fixes: Ensure that the data in the 'version' column only contains integer values before running the guery. OpenAI - Suggested Fixes: Use a different data type that can handle version strings, such as STRING, and perform any necessary parsing in subsequent steps. OpenAI - Updated SQL: **SELECT** a.product_id, CASE WHEN a.market_code = 'apple-store' THEN 'ios' ELSE 'google-play' END AS market_code, SAFE_CAST(REGEXP_EXTRACT(a.version, r'^[0-9]+') AS INT64) AS version FROM 'my-project.data_ai.d_product' AS a



Example 6

Error:

google.api_core.exceptions.BadRequest: 400 Query error: Array index 1 is out of bounds (overflow) at [5:1]

Diagnosis:

```
OpenAI - Updated SQL:
BEGIN TRANSACTION;
DELETE FROM `my-project.staging_persistent.staging_selected_ab_test` WHERE kingappid = 26;
INSERT INTO `my-project.staging_persistent.staging_selected_ab_test`
```

Ningappi gnosis:

```
ab_test_name,
ab_test_version
```

OpenAI - Diagnosis: The SQL query failed due to an array index out of bounds error when trying to access elements from the result of the SPLIT function.

SPLIT (ab_test, ", version ")[OFFSET(0)] AS ab_test_name,

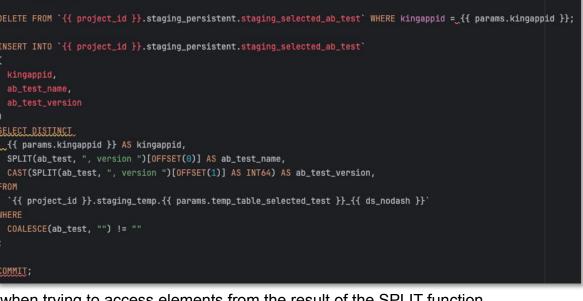
GIN TRANSACTION;

QuenAl - Suggested Fixes: Add a condition to ensure that the `ab_test` string contains the expected delimiter before attempting to split it.

Ophetralars and the control of the c

CROMINAL - Suggested Fixes: Validate the data in the `ab_test` column to ensure it conforms to the expected format before running the query.

```
`my-project.staging_temp.staging_selected_ab_test_26_20240822`
WHERE
COALESCE(ab_test, "") != "";
COMMIT;
```



Example 7

Error:

```
[2024-08-07, 09:25:23 BST] {taskinstance.py:2905} ERROR - Task failed with exception
Traceback (most recent call last):
  File "/usr/local/lib/python3.11/site-packages/airflow/models/taskinstance.py", line 465, in _execute_task
   result = _execute callable(context=context, **execute callable kwargs)
  File "/usr/local/lib/python3.11/site-packages/airflow/models/taskinstance.py", line 432, in _execute_callable
   return execute callable(context=context, **execute callable kwargs)
  File "/usr/local/lib/python3.11/site-packages/airflow/models/baseoperator.py", line 401, in wrapper
   return func(self, *args, **kwargs)
          ^^^^^
  File "/usr/local/airflow/include/operators/apptweak.py", line 88, in execute
   data = apptweak hook.run_query(
          ^^^^^
  File "/usr/local/airflow/include/hooks/apptweak.py", line 164, in run_query
   api_account_id = self._get_api_account_id(app_store=app_store)
                   ^^^^^^
 File "/usr/local/airflow/include/hooks/apptweak.py", line 79, in _get_api_account_id
   for account in self. accounts():
TypeError: 'NoneType' object is not iterable
```

Diagnosis:

OpenAl - Diagnosis: The task 'itunes-connect-channels.load-iap-to-gcs' failed due to a TypeError: 'NoneType' object is not iterable.

OpenAl - Root Cause: The error indicates that the code is attempting to iterate over a NoneType object, which is not allowed. This typically happens when a variable expected to be a list or other iterable is actually None.

OpenAI - Suggested Fixes: Check if the variable being iterated over is properly initialized and not None. Ensure that the configuration or data source providing this variable is correctly set up.

OpenAI - Suggested Fixes: Add a condition to check if the variable is None before attempting to iterate over it. If it is None, handle this case appropriately, perhaps by logging an error or skipping the iteration.

OpenAI - Suggested Fixes: Review the DAG configuration and the specific task parameters to ensure that all required fields are correctly populated and that no None values are being passed where a list or iterable is expected.



In Summary



It works!



Can provide clear and specific answers



Running in live



Great learning experience



Provided contribution opportunities



Common errors can be self-explanatory



Not having error traceback limits deeper diagnosis



Creating/modifying the Assistant and uploading files as part of the callback is not desirable



Not compatible with other LLMs



It's not free

GPT-40

*** APPROXIMATED USAGE COST *** Input Tokens: 4192, with a cost of: 0.02096 Output Tokens: 239, with a cost of: 0.003585

TOTAL COST: \$0.024545

GPT-40-mini

*** APPROXIMATED USAGE COST *** Input Tokens: 4179, with a cost of: 0.000627 Output Tokens: 219, with a cost of: 0.000131

TOTAL COST: \$0.000758





Trank you.













Questions?



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